

8 Easy Ways to Learn About Devolutions Products



I recently shared 7 convenient ways that you can contact our support team.

Today, I want to continue that theme by looking at 8 easy ways that you can learn about our products

- when, where, and how you want :



1. Online Help Portal

Our comprehensive and regularly-updated <u>online help</u> <u>portal</u> is the ideal place to learn all about **our products and their various features and functions.** Plus, you'll find informationongettingstarted(e.g.installations, configurations, customization, etc.), so that you have an idea of what's ahead if you choose to try or buy a new product.



As you may know, the entertainment and sports complex in Los Angeles is often referred to as "the Fabulous Forum." Well, with all due respect, we think that <u>our forum</u> is just as fabulous (and you don't have to pay \$25 for parking!). You'll find **thousands of posts covering our full product line-up.** You can also communicate directly with our staff (we monitor the forum regularly), and connect with your fellow IT pros.



<u>Our blog</u> isn't just where you'll learn about the glorious <u>Devolutions Cup</u> foosball tournament, or discover interesting reflections on things like the <u>history of</u> programming or the worst data breaches of all time. You'll also find **plenty of new product information**. For example, you can head to the <u>Tips and Tricks</u> section and check out tutorials, browse the <u>Products section</u> for breaking news on new and updated products, explore the <u>Case Studies</u> section to see how IT pros around the world are using our products in their environment, and so on.



5. Live Guided Demo

If you're exploring the possibility of adding Remote Desktop Manager or Devolutions Server in your organization, then you're invited to schedule a <u>live guided demo</u>. And don't worry if your questions and issues may seem too technical, because unlike a lot of other companies, **our demos are led by experts who understand our products inside and out.** What's more, you can ask questions that are unique and specific to your needs, and get them answered immediately.



3. YouTube

YouTube is a great learning tool, and the <u>Devolutions</u> <u>channel</u> has **more than 50 videos** (and counting) on everything from product overviews to third-party integrations and more. If you're new to Remote Desktop Manager, I suggest you begin with this great <u>getting started</u> video.



6. Email Our Sales Team

Our inside sales team would be delighted to help you learn more about our products. They can also provide you with a **customized quote that best fits your needs and budget**. You can reach them at <u>sales@devolutions.net</u>.

7. Stop by Our Office

If you're ever in our part of the world — maybe you're attending a conference, meeting or training in nearby Montreal, or having a lovely vacation — then why not stop by our office? We'd be glad to give you **a tour of our campus and discuss our products** (in between games of pinball, foosball and volleyball if you wish!).

8. Devolutions Force

Devolutions Force is an invitation-only community of Remote Desktop Manager users (affectionally called RDMers). In addition to **sneak previews** of new and updated products, and **fun contests** and **quizzes**, Devolutions Force members can connect with our team through an exclusive channel. If you'd like to join our community and feel the Force, please send me an email at <u>dsthilaire@devolutions.net</u> and I'll see what I can do??

We're Here for You

As you can see, we try and make it as easy and convenient as possible for you to learn about our products. Please feel free to reach out to us through any of the above methods. And of course, **you're always welcome to email me if you need help** (or if you have a lead on a cool pinball machine that we should add to <u>our collection</u> !).