



RACHFAHL IT-SOLUTIONS GMBH & CO. KG CHOSE RDM TO MANAGE ITS 350 SERVERS, VMS, ROUTERS AND OTHER DEVICES



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Client Snapshot

Based in Hallenberg, Germany, Rachfahl IT-Solutions GmbH & Co. KG (“Rachfahl IT-Solutions”) is a service provider for virtualization and storage projects, and focuses on Microsoft Hyper-V and Microsoft Storage Spaces. The company’s team, which includes 5 IT pros, manages several major blogs on focus themes, including www.hyper-v-server.de and www.himmlische-it.de. More information on the company is available at <http://www.rachfahl.de/>.

Rachfahl IT-Solutions’ Challenge

Rachfahl IT-Solutions found it very complex and time consuming to handle all of its connections, IP addresses, usernames, passwords and so on. **The company routinely manages between 300 and 350 servers, VMs, router and other devices**, and every connection took time.

Rachfahl IT-Solutions’ Solution

To address their challenge and make device connection and management simpler, easier and more efficient, approximately **four years ago Rachfahl IT-Solutions implemented RDM**. As a result, the company can:

- Successfully connect to a desired server or device in seconds.
- Efficiently edit multiple connections or all connections at the same time
- Rapidly sort connections via customized criteria (e.g. customers, location, etc.).
- Set and **manage access profiles**
- **Easily switch between sessions** without having to minimize a connection.

Here’s what Jan Kappen, a Hyper-V Expert at Rachfahl IT-Solutions, has to say about the recently-released Remote Desktop Manager 10.1:

I like the design of RDM 10.1. My favorite feature is the embedded RDP connection. When I use RDM on-site with customers, they often comment on the benefit of using a manager to centralize and handle all of their connections. Overall, **since day one we’ve been very happy with RDM**. With it, I can easily access any device within seconds. I can also sort my connections based on customers, services, locations, or any other method I wish. And after reinstalling my desktop or notebook, I can easily import my existing connections, and then continue my work without interruption. It’s the best tool for my needs”.