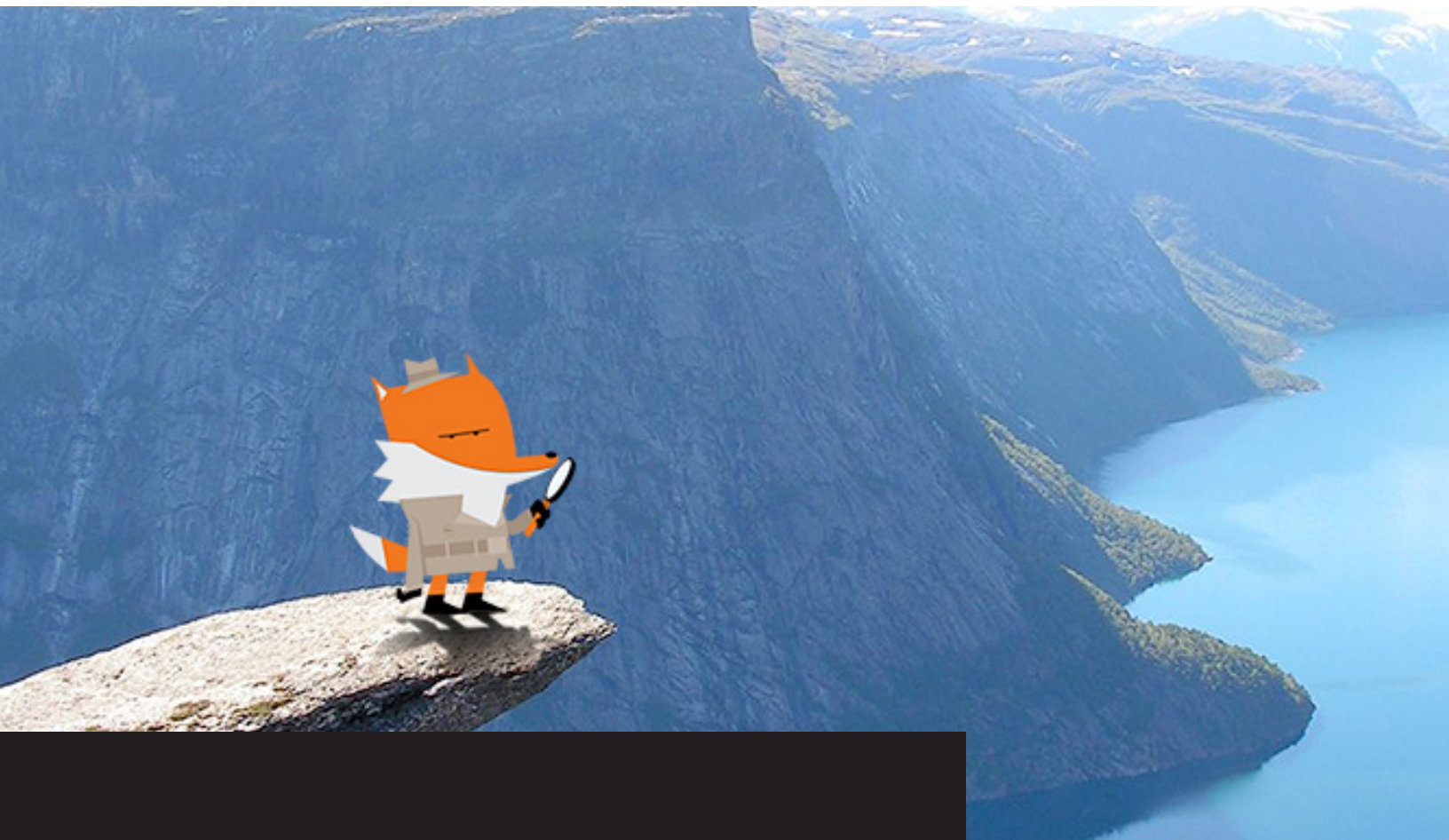# Devolutions

CITY OF STAVANGER USES RDM TO CENTRALIZE ALL ITS RDP/SSH CONNECTIONS

RDM is making our day much easier and more efficient.

- Lars Holte, Advisor for the City of Stavanger

Client Snapshot

Stavanger is the **4th largest municipality in Norway**, and home to about 130 000 residents. Stavanger is a University city, and home to a number of institutions of **higher education and research** such as the International Research Institute of Stavanger. The city is also home to the Norwegian Petroleum Directorate, the Petroleum Safety Authority of Norway, as well as the headquarters of energy giant Statoil.

The City of Stavanger's Challengeslogo stavanger

Previously, Stavanger's employees were facing several challenges, including:

- They had to maintain multiple lists of their RDP/SSH connections.
- **They had to manually update each entry per user.**
- Every time they changed their password, **they had to manually update all of their connections** or else they wouldn't be able to login.

- **Centralize all of their credential and connection entries.**
- View who is actively using a connection.
- View a log of previous connections.
- Re-factor credential entry and match existing entries into one credential object, and link them to all connections who need them.
- **Use RDM on Citrix** to provide access to internal servers for external providers that are hosting and maintaining services within the organization.

The City of Stavanger's Solution: Remote Desktop Manager

Since implementing RDM into their environment one year ago, the city of Stavanger is now able to:

- Centralize and maintain a consolidated list of all RDP/SSH connections.
- **Maintain only one program for their entire team.**
- Use credentials to update entries, instead of doing it per connection/per user.

Here's what Lars Holte, Advisor for the City of Stavanger, had to say about Remote Desktop Manager:

"Besides making our day much easier and more efficient, we also use RDM on Citrix to provide access to internal servers for external providers hosting and maintaining services within the organization. It offers ease of use, can scale up to manage even the most complex of needs, and has all the features everyone could possible need!"