

# RDM 13

## UPDATE

## Remote Desktop Manager 13 is Now Available!



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### HERE ARE SOME OF THE EXCITING NEW FEATURES AVAILABLE IN RDM 13:

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Hello everyone,

Since I know you've been waiting for this, I'll get right to it: Remote Desktop Manager 13 has arrived! Our team has been working hard for several months to get RDM 13 out the door before the end of the year.

- **Documentation (markdown)**
- HTML (markdown) everywhere (secure note, description, HTML document)
- Multi-monitor tabbed view support
- **Check In/Check Out management**
- Time-based access usage
- Favorite folders
- **Tag manager (batch edit and advanced search)**
- External application with Sendkey to login
- CyberArk integration
- TFTP
- True Key integration (credential entry)
- Google Drive file explorer
- Tree view status (lock, checkout, running)
- Improved password template, password complexity and password generator

This is just a snapshot of what's available. RDM 13 has more than 100 additions, improvements and enhancements — all of which are designed to help you control remote connections and passwords, everywhere. For a full list of what's new, check out the change history.

## Important Note for Devolutions Server (DVLS) Users

If you're a DVLS user, please make sure to update to RDM 13 **before** [downloading the latest version \(v4.7\)](#) of DVLS. And remember to do a backup, since it could save you hours of time and effort — and maybe even save your job! Plus, just to be on the safe side, **we recommend that you always start running a new version in a test environment.**

To get the optimal user experience, please contact us before updating, and we'll provide you with clear instructions and guidelines. You can reach our team of experts by emailing [support@devolutions.net](mailto:support@devolutions.net).

## How to Get RDM 13:

- If you have an active Enterprise License, **you'll be prompted to upgrade when you log into Remote Desktop Manager** the next time that you log in. If you want it now, visit: <https://remotedesktopmanager.com/Home/Download>.
- If your RDM Enterprise license has expired, now is the ideal time to renew! Remember, you get **lots of extras, including software maintenance and support**. You can purchase a license in our online store, or send an email to [sales@devolutions.net](mailto:sales@devolutions.net) and our sales team will take care of you.
- If you're new to RDM — welcome! You can try RDM 13 (Enterprise) for 30-days. After that time, you can purchase a license, or continue using the Free version for as long as you wish. **Request a free trial [here](#).**

## The Story Continues...

As you may know, Devolutions has grown over the years, and we now have more than 300,000 users in over 130 countries. And a big reason for this is that we're always trying to improve RDM and our other solutions — **which means we're always listening to YOU.**

It's also why our official new versions — such as RDM 13 — are legitimate updates with at least 50 additions and enhancements, but usually more than 100. For example, **RDM 13 has 107 improvements.** We don't just add a handful of things and throw a new release party. We're IT pros, too, and understand that in this industry, credibility and competence aren't just important – they're everything.

That's also why we'll never stop improving our products, even though we could probably dial things down for a while and relax. We just aren't like that, and our CEO David ensures that we never will be. He knows, just like all of us know, that **the trust and support of our users means everything.** It's simple: without you we wouldn't exist — nor should we!

We hope that RDM 13 helps you do your job more securely, efficiently and effectively. Please share your feedback below, on our forum, through email/support, and on our social media platforms. We're already focusing on the next version (no surprise there!).

## So Much More Is Coming

If you think that RDM 13 is the last thing on our to-do list for a while...think again! I can't go into details (yet), but I can tell you this much: **a new version of Wayk Now** is coming soon and it looks amazing, and we're working on an innovative **new way to help you manage passwords.** I'll share more information towards the end of the year and into early 2018.

Stay tuned, and we hope that you enjoy RDM 13!