



## Must You Always Renew Your Maintenance Plan? (AKA Do I have to keep my RDM up to date)



The Remote Desktop Manager license is perpetual, meaning that **you can keep on using it forever**. On the other hand, **you may be forced to upgrade to a new version** whenever there is a technological change in your environment that broke an RDM feature that you are dependent upon.

The most usual scenarios are with packages like Dropbox, Azure, VMware, etc. **These regularly change** and we sometimes have to react quickly to fix our integration for a specific type. In rare cases, it's the operating system version that causes issues. For example, the **Windows 10 anniversary update forced a lot of our users to upgrade**.

Those reasons are outside of our control and most people understand the need to keep pace with the technology.

There are other constraints when using other Devolutions products, namely our Devolutions Online Database service, or our Devolutions Server product. **In all its history, we've kept it backward compatible with older versions of RDM, but with version 4.0 or our Server, we had to break with tradition** because we brought significant architectural changes. Our current situation is that DVLS version 4.0 requires RDM version 12.0. We cannot commit to keeping the server forever backward compatible, but our track record indicates that we do not break compatibility lightly. If you use RDP, one can also see that the industry is moving towards HDPI displays. Those that follow Microsoft's insider preview program can see changes in that area in almost every release. They are keeping us on our toes and we cannot foresee when this will stabilize. This protocol is the most used within our community and it is likely that soon there will be another breaking change in that area.

Be assured that **we do not wish to force people to upgrade, our licensing policy has always been customer friendly and we want to keep it that way**.

## We Need Your Help

Many of you have contributed your linguistic expertise, and we're very grateful – thank you! But **we aren't done yet**. Here's a snapshot of some of the languages and how close we are to reaching the finish line (which can, in fact, be accessed right now):

- Chinese (Simplified): 86%
- Dutch: 87%
- German: 81%
- Russian: 82%
- Ukrainian: 83%

## And here are the languages that still need some heavy lifting:

- Czech: 15%
- Danish: 15%
- Hungarian: 18%
- Italian: 38%
- Japanese: 11%
- Polish: 69%
- Portuguese (Brazil): 35%
- Portuguese: 13%
- Spanish: 15%
- Swedish: 48%

## What's In it For You?

Now, as an IT pro, you're used to people constantly asking you for help and advice. Like, every time you visit your family or a new neighbor finds out that you're a tech wizard, you get drilled with "my hard drive is slow" and "my mouse doesn't work" and "why is my screen blurry?" and so on. It might make you want to scream: [YOU'RE NOT MY SUPERVISOR!](#)

Trust us, we know what you're going through (it happens to us, too!). But nevertheless, we're going to appeal to your generous nature by asking for your help, because **there are IT pros across the world who could really use your assistance**. Managing remote connections and credentials is a universal experience, and the same challenges you face are definitely being faced by your counterparts in Denmark, Japan, Sweden, Spain...and the list goes on.

BUT THAT'S NOT ALL. Because **we're also going to award the most valuable Devolutions Localizer contributor \$500 and an RDM Site license**, as well as a special mention on our blog.

## Ready to Get Moving?

If you're interested in helping your fellow IT pros around the world, please consider being one of our wonderful translators. Our Localizer app makes the process very efficient. **You can work at your own pace, and whenever you have time. Get moving now by signing up [here](#).**