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[NEW FEATURE] Devolutions Password Server 2020.1: Recording Server



WE HAVE ADDED A RECORDING SERVER

I have some great news for all the Devolutions Password Server users around the world. Per our [2020 Roadmap](#) and our focus on evolving Devolutions Password Server as a powerful [Privileged Access Management \(PAM\) platform](#) for SMBs, we have added a Recording Server. Let's dive right into this awesome new feature!

About Recording Server

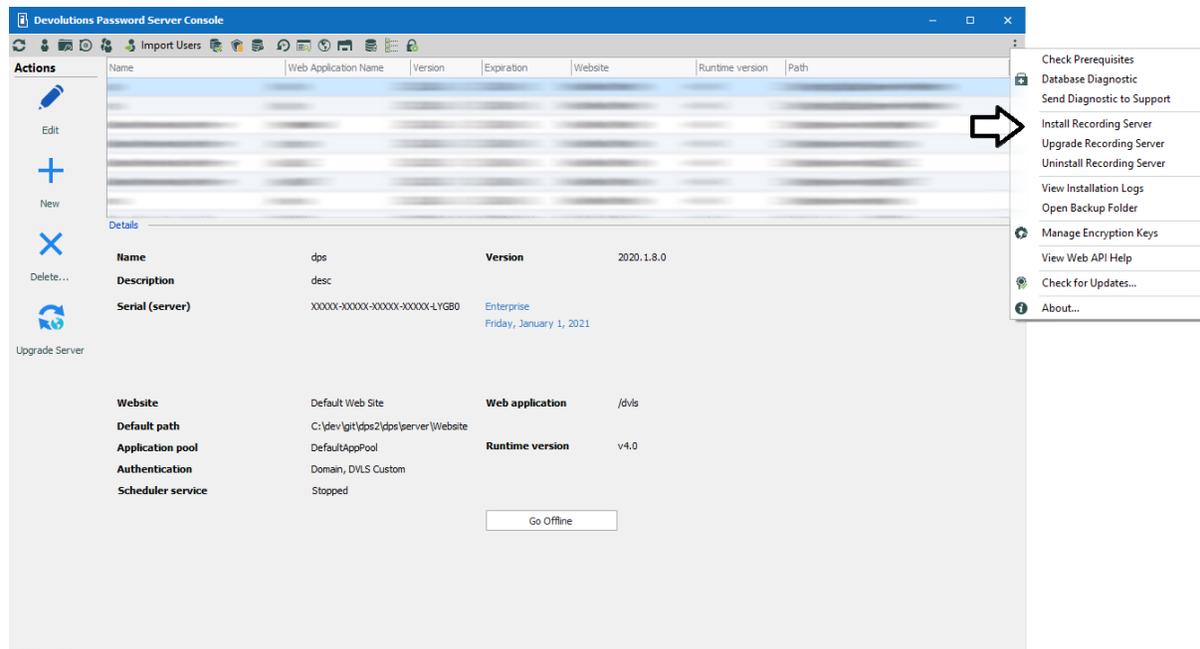
Recording Server essentially combines two services: a processor and a collector. The processor captures screenshots of your [Remote Desktop Manager \(RDM\)](#) session (see supported session types below). The collector receives the screenshots and saves them in temporary files, which can be accessed directly from [Devolutions Password Server \(DPS\)](#).

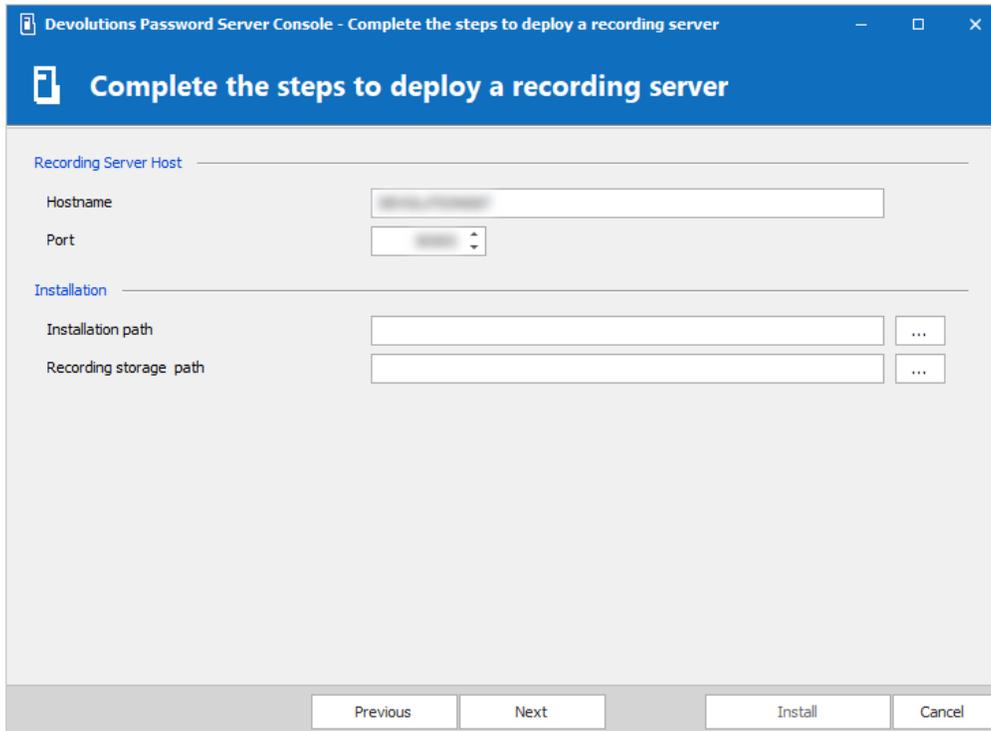
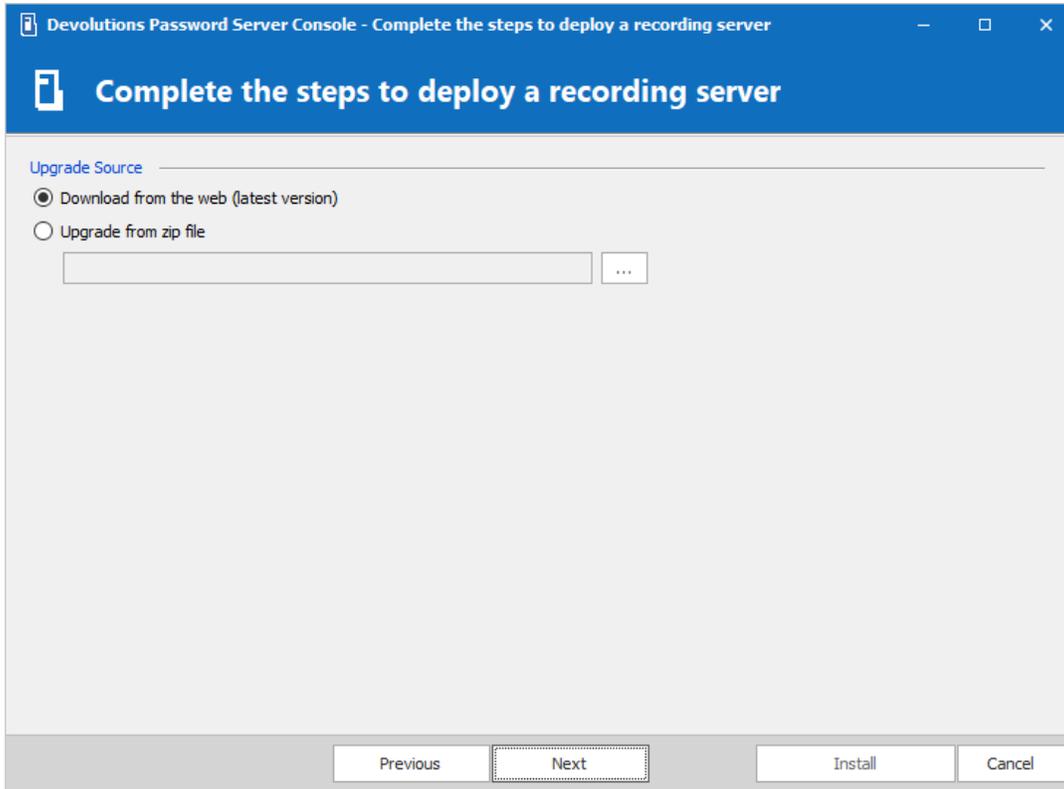
Currently, here are the session types that are supported by the Recording Server feature:

- Apple Remote Desktop
- RDP Configured
- SSH Shell
- VNC
- Wayk
- Web Browser

How to Install Recording Server with Devolutions Password Server

Select the **Install Recording Server** option in your Devolutions Password Server console. You'll then be prompted with the following steps to deploy a recording server:





Devolutions Password Server Console - Complete the steps to deploy a recording server

Complete the steps to deploy a recording server

Service Account

Predefined account

This account

Password

Confirm Password

Previous Next Install Cancel

Devolutions Password Server Console - Complete the steps to deploy a recording server

Complete the steps to deploy a recording server

Devolutions Password Server

DPS URL

Application Key

Application Secret

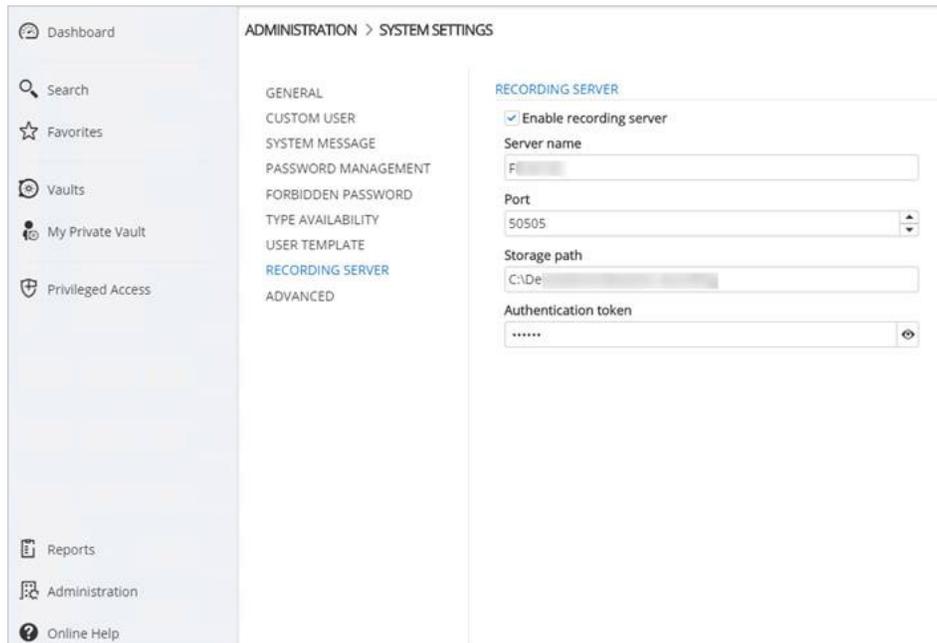
Admin Username

Password

 The admin credentials will only be used for the installation to update the DPS settings and create the application key and secret if they are not provided.

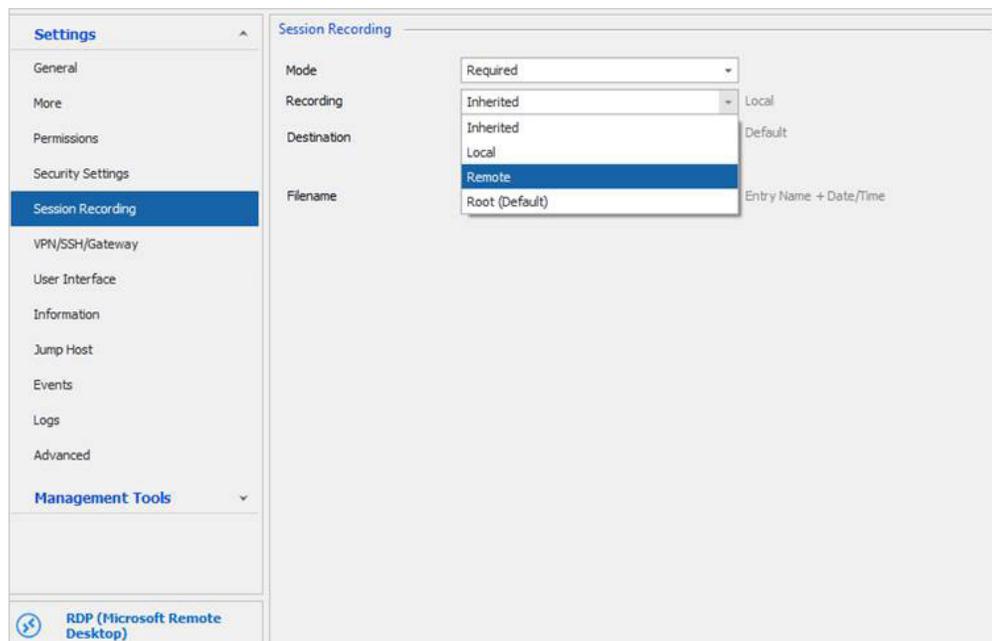
Previous Next Install Cancel

The installation of the recording server service enables the recording server setting in your DPS web interface.



Once the Recording server is available for your DPS instance, the session recording setting on the Session entry can be set to "Remote" Recording.

This will respect de DPS setting of Recording server.



Important: If you choose the mode "Required", then the session MUST be recorded to be used (in other words, if the installation/deployment wasn't done correctly, then the session will not launch). If you run into any problems, please reach out to [our support team](#) for assistance. They will be happy to help you!

Please also note that session recording is not yet supported by Devolutions Launcher. As such, to use it you will need to log into your Remote Desktop Manager instance and launch the session from there.

Accessing Saved Recordings

The processor (Remote Desktop Manager) automatically monitors a folder in the collector (Devolutions Password Server) to see if there any new video files. If there are, the new files will be automatically added to the session's log entry. Simply click the down arrow to download and view it.

The screenshot shows the 'TEST RECORDING' interface. On the left, there are 'Actions' including 'Open Session', 'Check Out', 'New Entry', and 'Properties'. The main area has tabs for 'Overview', 'Permissions', 'Documentation', 'Macros/Scripts/Tools', 'Management Tools', 'Information', 'Attachments', and 'Logs'. Below the tabs, there are date filters (Last 90 days, 11/27/2019 to 2/25/2020) and a 'Refresh' button. A table displays session logs with columns for Message, Log Date, End Date/Time, Recording, On Open Comment, Active Time, and Duration. One row is highlighted with a blue background and a download arrow icon in the 'Recording' column.

Message	Log Date	End Date/Time	Recording	On Open Comment	Active Time	Duration
Password viewed	2020-02-20 8:03:38 AM					
Entry updated	2020-02-20 8:03:29 AM					
Password viewed	2020-02-20 8:03:08 AM					
The session recording on host: 192.1...	2020-02-19 2:31:44 PM					
Session active	2020-02-19 2:30:12 PM	2020-02-19 2:30:18 PM				0 sec
The session recording on host: 192.1...	2020-02-19 2:29:12 PM					
Session active	2020-02-19 2:27:59 PM	2020-02-19 2:28:40 PM	↓			41 sec
Vision de l'entrée	2020-02-19 2:27:39 PM					
Session active	2020-02-19 2:05:43 PM	2020-02-19 2:05:49 PM				0 sec
Entrée mise à jour	2020-02-19 2:05:31 PM					
Vision de l'entrée	2020-02-19 2:04:58 PM					
Password viewed	2020-02-19 1:44:19 PM					
Entry updated	2020-02-19 1:44:13 PM					
Password viewed	2020-02-19 1:44:04 PM					
Entry updated	2020-02-19 1:44:01 PM					
Password viewed	2020-02-19 1:43:52 PM					
Password viewed	2020-02-19 1:43:20 PM					
Entry updated	2020-02-19 1:43:17 PM					
Password viewed	2020-02-19 1:43:09 PM					
Entry updated	2020-02-19 1:42:58 PM					
Password viewed	2020-02-19 1:42:40 PM					

Feedback

We hope that this new feature helps you improve efficiency, quality assurance, compliance and training. Please tell us what you think by posting in our forum [here](#). You can also comment below or email me at dsthilaire@devolutions.net. I'll make sure that your message is immediately passed along to our development team for review.