

New in Remote Desktop Manager 13: Check Out Report



RDM'S BUILT-IN REPORTING COMES TO THE RESCUE AND SAVES THE DAY.

As an IT pro, at any moment you or a member of your team — including your boss — may need to know what sessions and entries were accessed, along with when, for how long, and by whom. That's where RDM's built-in reporting comes to the rescue and saves the day.

In a moment, we'll look at a great new report type in RDM 13 called Check Out. First, let's look at the four main report categories: General, Expired, Logs and Security (which is where the new Check Out type is found).

General Category

The **General** category generates reports on (you guessed it!) general information. One report in particular that is very useful is the **Duplicate Entry list**. Don't you hate it when you find two entries with the same name and wonder "Is it a duplicate, or are they different?" The Duplicate Entry list allows you to compare entries with the same name, so that you can quickly confirm if any actual differences exist.

Prolem solved!

Page 10 Duplica	te Litt	· y					
Compare by	Name ~			Case sensitive			
				Include credentials			
Entries	Group	Connection Type	Host			C Refresh	
Cloud					^	Mar o	
(1)	Client	Web Browser (http/https)	https://	www.idouddevoluti		Compare	
DC						// Edit	
OC (1)	Client	Microsoft Remote Desktop	dc.wind	jammer.loc			
🐼 DC (2)	Windj	Microsoft Remote Desktop	DC			🗙 Delete	
Forum							
E Forum (1)	Client	Web Browser (http/https)	https://	doud.devolutions.net			
Forum (2)	Client	Data (Login (Web))					
a test							
🐼 test (1)	Windj	Microsoft Remote Desktop	test				
Test (2)		Data (Login (Account))					
vdevolutions56							
vdevolutions56 (1)) Windj	Microsoft Remote Desktop	vdevolu	tions56	~		

Expired

The **Expired** category generates reports (such as a handy calendar report) about sessions and entries that have an expiration date. You can even create a report that lists expired warranties that are linked to an entry.



Logs

The **Logs** category features reports about session usage logs. In seconds, you can see the login date for a session, the user, which machine was accessed, the duration, and more. It's ideal for when you need to create an audit trail.

Jsage	e Loa	S							Remote Deskt Manager
	Connection	Message	On Open Comment	On Close Comment	Log Date	User	Database Username	Machine	Connection Type
	Info	New entry added			2017-11-30 9:49:36 AM	VDEVD		YDEVC	Data (Login (Account))
	Test	Entry properties viewed			2017-11-30 9:48:46 AM	10010		YDEVC	Data (Login (Account))
	Forum	Open session			2017-11-30 9:48:36 AM	VOEVO	10	YDEVC	Web Browser (http://ttps)
liert/Dounhill	DC	Open session			2017-11-30 9:48:32 AM	VOEVO	10	VDEVC	Microsoft Remote Desktop (RDP)
	Opera	Entry checked in			2017-11-30 9:47:08 AM	10010	10	YDEVC	Web Browser (http://dzs)
lient/Downhill	Exchange	Entry checked in			2017-11-30 9:47:06 AM	VOEVO	9	VDEVC	Microsoft Remote Depitop (RDP)
lient/Downhill	DC .	Entry checked in			2017-11-30 9:47:05 AM	VOEVO		YDEVC	Microsoft Remote Desktop (RDP)
		Report opened: Current Check Outs			2017-11-30 9:46:30 AM	VDEVD	9	YDEVC	
0p 0p	Opera	Entry checked out	Do not use until Tuesday pm.		2017-11-30 9:46:23 AM	VDEVO	2	VDEVO	Web Browser (http://ttps)
	Opera	Entry edited			2017-11-30 9:45:45 AM	VOEVO	53	YDEVC	Web Browser (http:/https)
	Opera	Entry properties viewed			2017-11-30 9:45:40 AM	VOEVO	20	VDEVO	Web Browser (http:/https)
	Opera	Entry edited			2017-11-30 9:45:29 AM	VDEVD	53	YDEVC	Web Browser (http:/https)
	Opera	Entry properties viewed			2017-11-30 9:45:24 AM	VOEVO	20	VDEVO	Web Browser (http:/https)
lient/Downhill	Exchange	Entry checked out	Check out until tomorrow lpm		2017-11-30 9:45:16 AM	VOEVO	53	VDEVC	Microsoft Remote Desktop (RDP)
lient/Downhill	Exchange	Entry edited			2017-11-30 9:45:03 AM	VDEVO	53	VDEVC	Microsoft Remote Desktop (RDP)
Clent/Downhill	Exchange	Entry properties viewed			2017-11-30 9:44:52 AM	VOEVO	53	VDEVC	Microsoft Remote Desktop (RDP)
		Report opened: Current Check Outs			2017-11-30 9:H1:05 AM	VOEVO	9	YDEVC	
lient/Downhill	DC	Entry checked out			2017-11-30 9:40:56 AM	VDEVO	53	VDEVC	Microsoft Remote Desktop (RDP)
lient/Downhill	DC	Entry edited			2017-11-30 9:H0:51 AM	VOEVO	59	VDEVC	Microsoft Remote Desidop (RDP)
lient/Downhill	0C	Entry properties viewed			2017-11-30 9:40:38 AM	VOEVO	20	VDEVC	Microsoft Remote Depitop (RDP)
		Report opened: Usage Logs			2017-11-30 9:19:21 AM	VOEVO	59	VDEVC	
		Report opened: Usage Logs			2017-11-30 9:19:10 AM	VOEVO		YDEVC	
		Report opened: Usage Logs			2017-11-30 9:18:49 AM	VOEVO	59	VDEVC	
	[Root]	Entry edited			2017-11-22 1:36:55 PM	VOEVO		YDEVC	Root
	[Root]	New entry added			2017-11-22 1:36:55 PM	VOEVO	10	YDEVC	Root
	(Root)	Entry edited			2017-11-07 12:50:28 PM	10010		YDDVC	Devel

Security (and the new Check Out)

The <u>Security</u> category generates reports about password usage, password complexity and permission settings for users and entries. Here is also where you'll find a great new report type to see what entries have been "checked out" by other users.

What do I mean by "checked out"? It's tied to a new feature in RDM 13 called (appropriately enough!) **Check Out**. It lets users lock an entry while they're accessing it, so that others can't override their login and disconnect them.

With the new check out report, you'll see all of the checked-out entries — and therefore won't waste your valuable time trying to access any of them. Or if you urgently need to access an entry that is locked, the check out report will tell you who currently has the keys to the (virtual) door, and you can tell them to let you in ASAP.

Name	Group	User	Machine Name	Creation Date	End Date/Time	Comment
xchange	Client\Downhill	sa	VDEVOLUTIONS94	2017-11-30 9:45 AM		Check out until tomorrow 1pm
pera		sa	VDEVOLUTIONS94	2017-11-30 9:46 AM		Do not use until Tuesday pm.

So there you go, folks! I hope this little recap of all of the report categories in RDM — and the special look at the new check out report — has been helpful. Oh and don't forget that you can use <u>command line to execute and export your reports</u> to make your life even easier!

As always, please let us know your thoughts by using the comment feature of the blog. You can also visit our forums to get help and submit feature requests, you can find them <u>here</u>.