



*Remote Desktop
Manager*

2020.3

**[NEW RELEASE] Remote Desktop Manager 2020.3
Now Available**

Devolutions

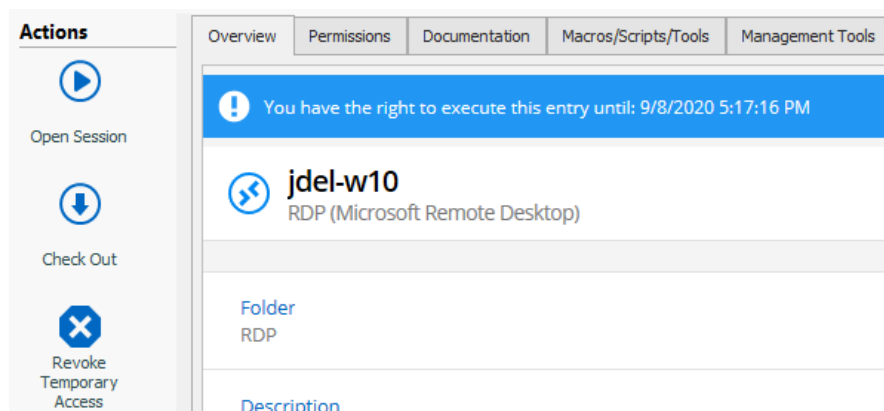
**RDM 2020.3 OFFERS MANY ADDITIONS,
ENHANCEMENTS, AND FIXES**

Summer is usually when most people take some time off from work (especially this year!). But fear not: our superhero Development Team has been hard at work on the latest and best version of [Remote Desktop Manager](#): **say hello to version 2020.3!**

RDM 2020.3 offers many additions, enhancements, and fixes. **Below are some of the key new and improved features.**

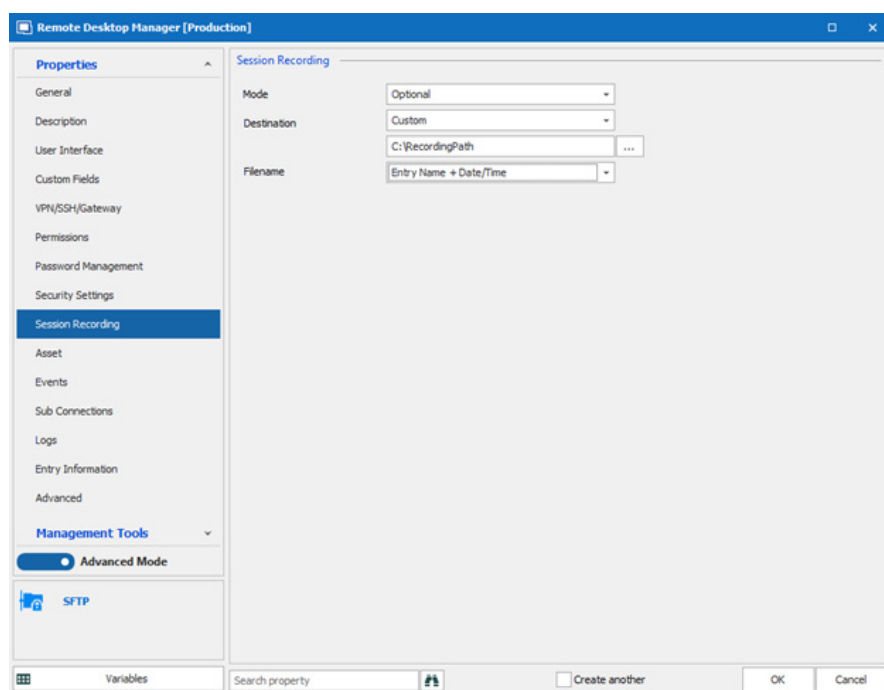
Temporary Access

We all know that accounts must be secure to prevent unauthorized access. But what happens if an end user legitimately needs to access an account to complete a specific task? Well, in the past there were two options: change their access rights, or (ugh) do the task for them. Well, now in RDM 2020.3, you have a much better option: give them temporary access! This helpful new feature currently works with SQL Server, MySQL, and MariaDB. **We will be adding more data sources in the near future, including Devolutions Server.**



Session Recording for File Explorers

About a year ago, we introduced [session recording in Remote Desktop Manager](#). This feature is ideal for reviewing a session, as well as training and auditing. To make session recording even more useful for you, **RDM 2020.3 supports all file explorers, such as SFTP, FTP, WebDAV, and more.**

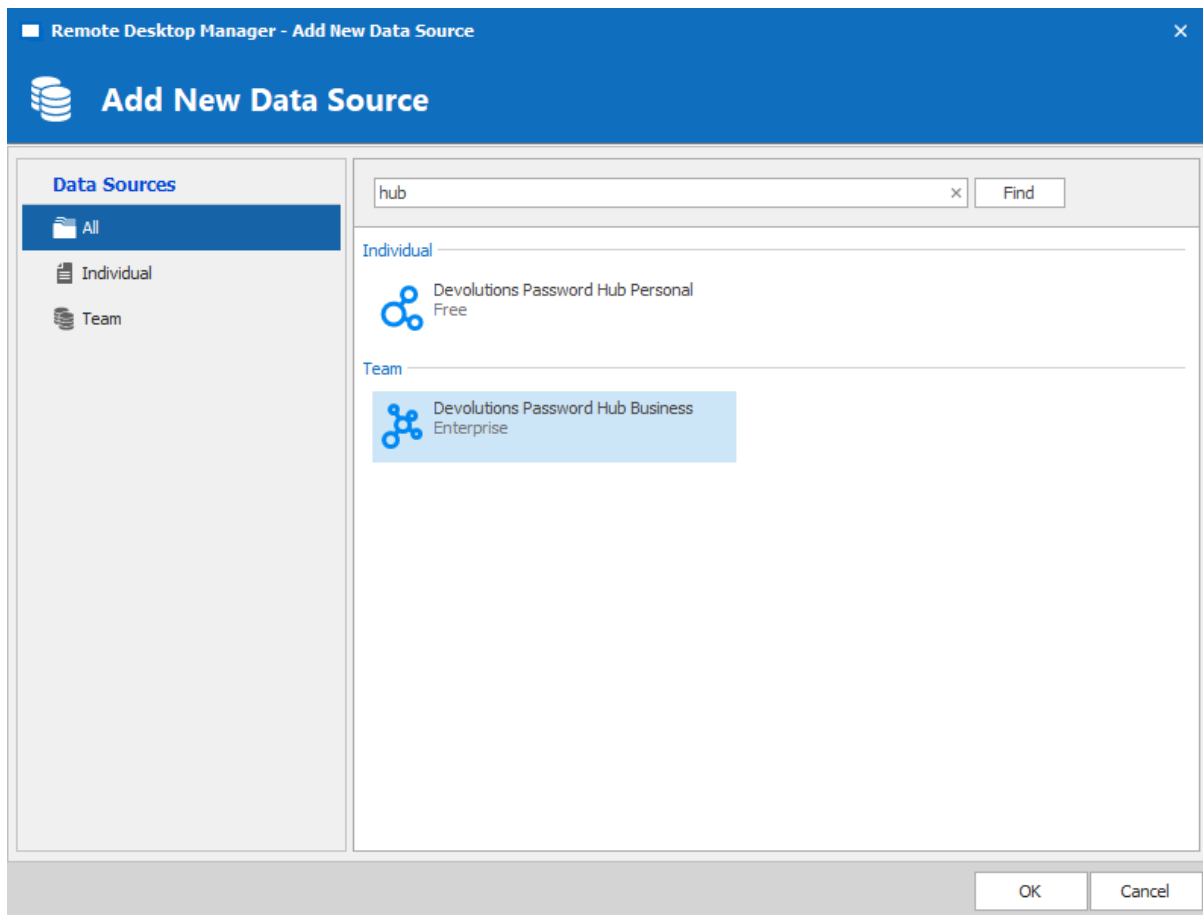


Revamped User Vault (formerly Private Vault)

We have changed the name of the **Private Vault** to **User Vault**, in order to express the fact that a User Vault is designed for a specific **end user to store personal, business-related account credentials**.

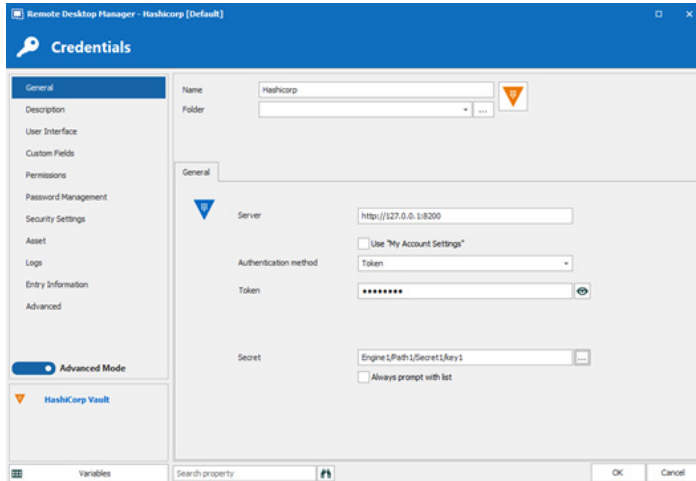
More Data Sources

RDM 2020.3 supports two new data sources: [Password Hub Business](#) and [Password Hub Personal](#) (formerly known as [Devolutions Password Hub](#)). Password Hub Business is our highly secure, easy-to-use, cloud-based password manager for teams. And Password Hub Personal is our soon-to-be-released free personal password manager.

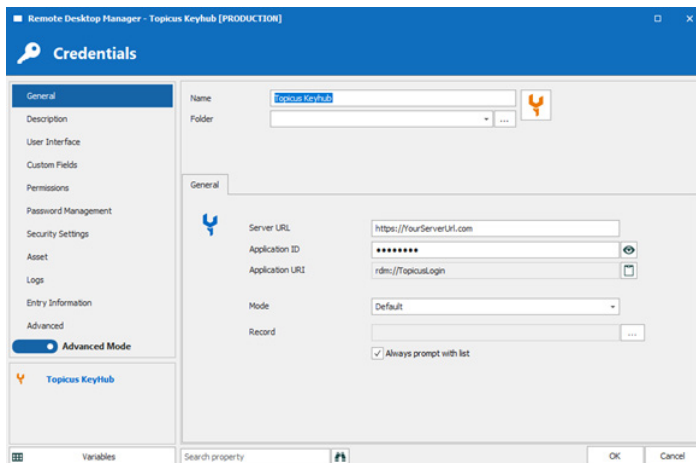


New Credential Types

RDM 2020.3 supports **two new credential types: HashiCorp and Topicus KeyHub**. HashiCorp has four authentication methods: Token, UserPass, RADIUS, and LDAP, as well as two types of engine keys and values:



To connect to the Topicus KeyHub credential, simply enter a username, password, One Time Password (note that OAuth2 must work or the user will be rejected), and a general password (added by Topicus).



But Wait, There's More!

These are just some of the **MANY** improvements in RDM 2020.3. **For a complete list, please visit the [Release Notes page](#).**

There's More on the Way!

Don't worry, our Developers aren't going to take a vacation or start a [pinball](#) tournament. They're hard at work making RDM even better for you. For example, they're in the process of making Devolutions Web Login for Safari 14, which will make you Apple fans happy. **There is much more on the horizon**, but we're [keeping them a secret](#) for now so that we can surprise you soon!