

You are offline

Offline Mode



YOU CAN SIMPLY CONNECT TO A LOCAL COPY OF YOUR DATA SOURCE

Imagine that you have no internet access — perhaps you're working in a remote location, your ISP goes down, or you're in an environment with sporadic network availability — and you need to access your data source RIGHT AWAY. Well, you don't have to face the wrath of your boss, customers or colleagues, or dread the thought of working hours and hours of overtime once internet access is restored. Instead, you can simply connect to a local copy of your data source thanks to Remote Desktop Manager's convenient Offline Mode!

Enabling Offline Mode

Enabling the Offline Mode is as simple as it is easy. But just like putting together a LEGO Star Wars starfighter, you need to follow the instructions. There are three steps to follow since you need to grant permissions on three different levels: System, Vault and User.

Step 1 – System Setting

- 1. Go to Administration > System Settings.
- 2. Click the **Offline** side menu.
- 3. Click the **Offline mode** dropdown menu, and select the level of permission that you want to grant to your data source. Here are your options:
- **Disabled** This prevents an offline cache from being used.
- Cache only This allows a user to get the information directly from the local disk.
- **Read-only** This allows a user to browse and launch sessions.
- **Read/Write** This allows a user to add, update and delete sessions.

Type Availability Version Management Miscellaneous Advanced	Favorites Private Vault Security System Message User Template Custom User Password Management Password Templates Forbidden Password Password Validation Aplication Offline Costem Variables Paths Type Settings Type Availability Version Management	mode Read-only Expiration 7 Days Disabled Cache only Read-only Read-only Prompt for 2FA before going offline Prompt for 2FA before going offline Prompt for 2FA before going offline will not work without internet access if your 2FA requires it.	
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Step 2 – Vault Setting

- 1. Go to Administration > Vault Settings.
- 2. Click on the **Security Settings** side menu.
- 3. Set the **Allow offline** to **True**.

🔲 Remote Desktop Manage	er - Vault Settings					×
着 Vault Setti	ngs					
General Permissions Password Managem	General Checkout mode	Root (Default)	•			
Security Settings Session Recording	Checkout prompt	True	-			
Documentation User Interface	Allow offline	True	-			
Settings	Days	Any day	•			
	Time	Any time	*			
	Search property	n		OK	Cano	el

Step 3 – User Setting

The offline mode allows for a granular control since you can choose which users have the right to access the data source when they work offline.

- 1. Go to Administration > Users.
- 2. Select the user and click **Edit**.
- 3. Click the **Settings** side menu and set the **Offline Mode** permission level.



Connecting Back to the Data Source

So, let's say after performing the three steps above you've been busy working in Offline Mode. Then, you return to the office. What about the changes you made to the data source? Don't worry: all of the changes can be automatically saved locally and synced back to the data source when it becomes available again. Here is how to do this:

- 1. Go to **File > Go Online**. This will display the **Offline Edits** window.
- 2. Select the changes you wish to **Accept** and those you wish to **Reject**. You can also use the **Compare** action for a side-by-side comparison of your offline changes vs. the current live entries.

🔲 Remote Desktop	Manager - Offline	Edits		×□
🤶 Offline	e Edits			
Status	Action	Name	Group	Compare
 ✓ Accept ✓ Accept 	Edit Delete	Downhill DB Manager	ABC Managed Servic ABC Managed Servic	Accept
- Accept	Delete	DevWind2	DevWind2	Reject
 Accept Accept 	Edit	Telemark DC	Windjammer (Custor Windjammer (Custor	
- Accept	Luit	Telefildine beg		Accept All
				Reject All
<			>	
Conflict: 0 Add: 0 Ed	dit: 3 Delete: 2		ОК	Cancel

Security

At this point, you might be excited about working in Offline Mode, but wondering if it's secure. The answer is yes! Offline files are encrypted using our own private key, which is then mixed with some unique information taken from your local machine. This makes it impossible for a copy to be readable on another machine. On top of this, you can add your own passphrase.

Please also keep in mind that for added security, offline files are set to expire after a certain time period. The default duration is 7 days. However, you can adjust this by going to **Administration > System Settings** and changing the number in **Expiration** to whatever you wish.

E Remote Desktop Manager	- System Settings Ings				
✓ General Favorites	General —				
Private Vault Security System Message	Offline mode	Read-only Disabled Cache only	* Expiration	7 📮 Days	
Custom User Password Management		Read-only Read/write	als will not be responded	ected when the (Active Directory)	
Forbidden Password Password Validation		Prompt for 2FA before going offline			
Offline Custom Variables		internet a	access if your 2FA requires it.	THOL WORK WIGHOUL	

And that's it! You're now a Jedi Master of Remote Desktop Manager's Offline Mode. You can work from anywhere with or without internet access — even if you're on the Millennium Falcon!