

Wayk Now vs Bomgar



Last week, we compared Wayk Now vs. TeamViewer.

Today, worthy remote desktop access tool Bomgar is putting on the gloves, stepping into the ring, and getting set to face off against Wayk Now.

And so, without further delay: for those about to fight, we salute you!



WAYK NOW

ABOUT: Wayk Now is a flexible, easy-to-use and lightweight remote desktop access solution that reduces implementation time, increases security, enables scalability and boosts efficiency through a single, unique platform for all remote sessions. Wayk Now, which is fully integrated into our Remote Desktop Manager solution, delivers the best of both worlds for IT professionals and executives alike: efficiency, security and control on the one hand, and affordability and investment protection on the other.

COST: Wayk Now **Free** is free for both personal and commercial use. Wayk Now Enterprise delivers a more sophisticated feature set, offers a free 30-day trial, and can be purchased on a yearly subscription base. User, Site, Country and Global license options are available.

BOMGAR°

BOMGAR

ABOUT: Bomgar is a cloud-based or on-premise remote support solution, which allows support technicians to remotely connect to end-user systems through firewalls from their computer or mobile device. Bomgar also provides security and IT professionals with a platform to control, manage and secure remote access, which helps organizations improve tech support security, efficiency and overall performance.

COST: Bomgar offers a free 7-day trial, but after that users must purchase a Cloud, Term Appliance or Owned Appliance license. For Cloud and Term Appliance licenses, fees are billed annually. For the Owned Appliance license, there is a one-time fee.

Features	Description	Bomgar	Wayk Now
Cross-Platform Compatibility	Works on all major operating systems: Windows, macOS and Linux.	X	X
Mobile Access	Works on iOS and Android devices.	X	X
Quick Start	Instantly use the tool without installation or elevated privileges.	X	X
Automatic Discovery	Automatically discover nearby contacts and devices, which makes collaboration and interaction easier.	Χ	X
LAN Access	Access any remote computer on a LAN.	Χ	X
Wake-on-LAN	Remotely power on a computer or wake it up from sleep mode.	X	
Setting policies	Create, distribute and enforce policies.	X	
Chat	Send and receive instant messages.	X	Coming soon
File Transfer	Send or receive files simultaneously.	X	X
Clipboard Sharing	Copy and paste files, images, and text from one computer to another via clipboard interoperability.	X	X
Whiteboards	Use an online whiteboard during remote control sessions.	X	
Multi-Monitor	Easily switch between multiple remote screens.	Χ	X
Multi Concurrent Sessions	Open multiple remote connections simultaneously, and easily navigate between them.	Χ	X
Access Control	Control access to certain resources shared by the server when someone is connected.	Χ	Х
Rights Management	Set access levels based on role (organizer, presenter, and participant).	X	
Unattended Access	Access unattended computers and servers.	X	Coming soon
Remote Audio and Video	Hear sound and see videos from remote computers.	X	
Session Recording	Record remote control sessions.	X	
Restart Remote	Restart a computer remotely.	Χ	
Remote Printing	Print documents from a remote computer on your local printer	Χ	
Black Screen	Make a remote computer monitor go dark to prevent anyone from seeing the screen while accessing a remote device.	X	
Key combinations	Send key combinations to the remote computer (e.g. Ctrl+Alt+Shift).	Χ	X
Reports	Access built-in report logs of incoming and outgoing connections.	Χ	

Video Calls	Communicate with multiple participants simultaneously in a video call.		
Technical Support	Get 24/7 technical support.	X	X
Free for Personal use	Free version available for personal use.		X
Free for Commercial use	Free version available for commercial use.		X
RDM Integration	Launch the application directly from Remote Desktop Manager.		Fully Integrated
Price for Enterprise version	Price for the enterprise version based on a yearly subscription plan.	\$\$\$	\$

So there you go folks! You now have a clearer idea of the features that are supported by Wayk Now and TeamViewer. I'd also like to add that we're working hard on the next addition to the Wayk Now family, which is our on-premise edition Wayk Den. This will open the door to many new features. Stay tuned for updates.

Finally, as I mentioned earlier, I'll be doing the same head-to-head comparison of Wayk Now with both Bomgar and LogMeIn. If you'd like me to add any other tools to the list, send me a note and I'll see what I can do!

As always, please let us know your thoughts by using the comment feature of the blog. You can also visit our forums to get help and submit feature requests, you can find them <u>here</u>.