

islonline



Wayk Now vs. ISL Online

Devolutions

**WAYK NOW IS FACING ANOTHER
STRONG CONTENDER: ISL ONLINE**

A little while ago, we sent Wayk Now into the ring to battle against some remote access tool heavyweights: [TeamViewer](#), [Bomgar](#), [LogMeIn](#), and [ConnectWise Control](#).

Now, Wayk Now is facing another strong contender: ISL Online. And so, ladies and gentlemen, [let's get ready to rummmmmmmmbbbbbllllleee!](#)

Wayk Now

About: [Wayk Now](#) is a flexible, easy-to-use, and lightweight remote desktop access solution that reduces implementation time while maintaining the latest industry security standards. When integrated with Devolutions' Remote Desktop Manager, it enables easy management, scalability, and increased efficiency through a single, unique platform for all remote sessions. Wayk Now strikes a balance between cost, functionality, and user experience, and it is ideal for IT Pros, SMBs, and Managed Service Providers that are under consistent pressure to “do more with less”.

Cost: There are two editions of Wayk Now: Wayk Now Free and Wayk Now Enterprise. As the name suggests, Wayk Now Free is available at no cost, and it can be used for personal and commercial use. Wayk Now Enterprise offers a more sophisticated feature set (including unattended access), and is available by subscription: **\$149.99 per license**, and **\$3,499.99 for an unlimited number of users** (single site). Country-based and global subscriptions are also available (prices vary). There is also a **30-day free trial**.

Wayk Now Enterprise also works with Wayk Den, which is a self-hosted centralized server for Wayk Now that can be hosted on-premise or in the cloud. Through Wayk Den, businesses can access machines outside of their network and manage/monitor everything through an easy-to-use web-based dashboard. Wayk Den is available for free for personal and commercial use.

ISL Online

About: [ISL Online](#) was founded in 2001, when the initial version of the ISL Online (“Internet Services Layer”) software application was developed. Today, ISL Online offers one of the most technologically advanced remote desktop solutions for Windows, Mac, Linux, iOS, Android, and Windows 10 Mobile. IT pros can access unattended computers and easily invite customers to join a highly secure support session using a unique code. Key features include screen sharing, permissions management, chat messaging, session recording, and more.

Cost: ISL Online offers 3 different plans. The pay-per-use plan for small businesses provides 500 minutes/year for \$145/year. The cloud plan is **\$469/year per license**. The self-hosted plan (which requires server installation) is **\$990 per license** and does not expire. There is also a **15-day free trial**.

ISL Online licenses can be shared by an unlimited number of users and installed on an unlimited number of devices. However, for the cloud and self-hosted plan, the number of sessions that can be run simultaneously is based on the number of licenses. For example, if a business purchases 1 ISL Online cloud license, then they can only run 1 session at a time. If 2 users want to run simultaneous sessions, they need to purchase 2 licenses and so on. With a multisession add-on, which is \$139/year, 1 user can start unlimited simultaneous sessions from one computer. There is no limit to simultaneous sessions with the pay-per-use plan and simultaneous sessions are charged by the minute.

In addition, ISL Online offers regular technical support to all their users. Premium support, which guarantees **24/7 availability of tech support** and a two-hour response time, is available for \$139/license per year to customers with 10+ cloud or self-hosted licenses.

Features	Description	ISL Online	Wayk Now
Cross-Platform Compatibility	Works on all major operating systems: Windows, macOS and Linux.	X	X
Mobile Access	Works on iOS and Android devices.	X	X
Quick Start	Instantly use the tool without installation or elevated privileges.	X	X
Unattended Access	Remotely access other devices without the end user having to be present.	X	X*
LAN Access	Access any remote computer on a LAN.	X*	X
Wake-on-LAN	Remotely power on a computer or wake it up from sleep mode.	X	
Setting policies	Create, distribute and enforce policies.	X	
Chat	Send and receive instant messages.	X	X
File Transfer	Send or receive files simultaneously.	X	X
Clipboard Sharing	Copy and paste files, images, and text from one computer to another via clipboard interoperability.	X	X
Whiteboards	Use an online whiteboard during remote control sessions.	X	
Multi-Monitor	Easily switch between multiple remote screens.	X	X
Multi Concurrent Sessions	Open multiple remote connections simultaneously, and easily navigate between them.	X	X

Access Control	Control access to certain resources shared by the server when someone is connected.	X	X
Rights Management	Set access levels based on role (organizer, presenter, and participant).	X	
TLS 1.2 Encryption	All communications secured using strong TLS 1.2 encryption with certificate validation.	AES 256-bit end-to-end encryption	X
Remote Audio and Video	Hear sound and see videos from remote computers.	X	
Session Recording	Record remote control sessions.	X	X
Restart Remote	Restart a computer remotely.	X	
Remote Printing	Print documents from a remote computer on your local printer	X	
Black Screen	Make a remote computer monitor go dark to prevent anyone from seeing the screen while accessing a remote device.	X	
Key combinations	Send key combinations to the remote computer (e.g. Ctrl+Alt+Shift).	X	X
Reports	Access built-in report logs of incoming and outgoing connections.	X	X**
Video Calls	Communicate with multiple participants simultaneously in a video call.	X	
Technical Support	Get 24/7 technical support.	X***	X
Free for Personal use	Free version available for personal use.	Free 15-day trial	X
Free for Commercial use	Free version available for commercial use.	Free 15-day trial	X
RDM Integration	Launch the application directly from Remote Desktop Manager.	X	X

* Available for self-hosted version. ** Feature available with Devolutions' on-premise edition of Wayk Now+Wayk Den. *** Available for users with 10+ licenses.

As you can see, both Wayk Now and ISL Online are two worthy competitors, and they both offer key features and functionality. We hope this information helps you in your assessment and evaluation process.

As always, please let us know your thoughts by commenting below.